

The ACT Evaluation Survey Service
For Institutions

Student Opinion Survey (2-Year College Form) Graphics Report
for
CARL ALBERT STATE COLLEGE
Code: 3430

Prepared by ACT Survey Research Services
September 28, 2011

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This report contains pie charts and bar graphs for selected items for your college and for a national normative sample. For all Likert scale items (e.g., 5-point Satisfaction scale), data are displayed for your institution's top and bottom five items as well as the five items with the greatest and least differences for your institution in comparison with national normative data. Please note percentages may not add to 100 due to the effect of rounding.

The "National Norms" used in this report are based on 74,707 student records from 97 postsecondary institutions that administered the ACT Student Opinion Survey (2-Year College Form) between January 1, 2007 and June 30, 2010. Normative data of this type are often referred to as "user norms" because they simply represent a composite of the data obtained by a number of institutions that administered the instrument during a particular period of time. See the "Normative Data Report" for the Student Opinion Survey (2-Year College Form) for more information concerning the nature of the national norms sample.

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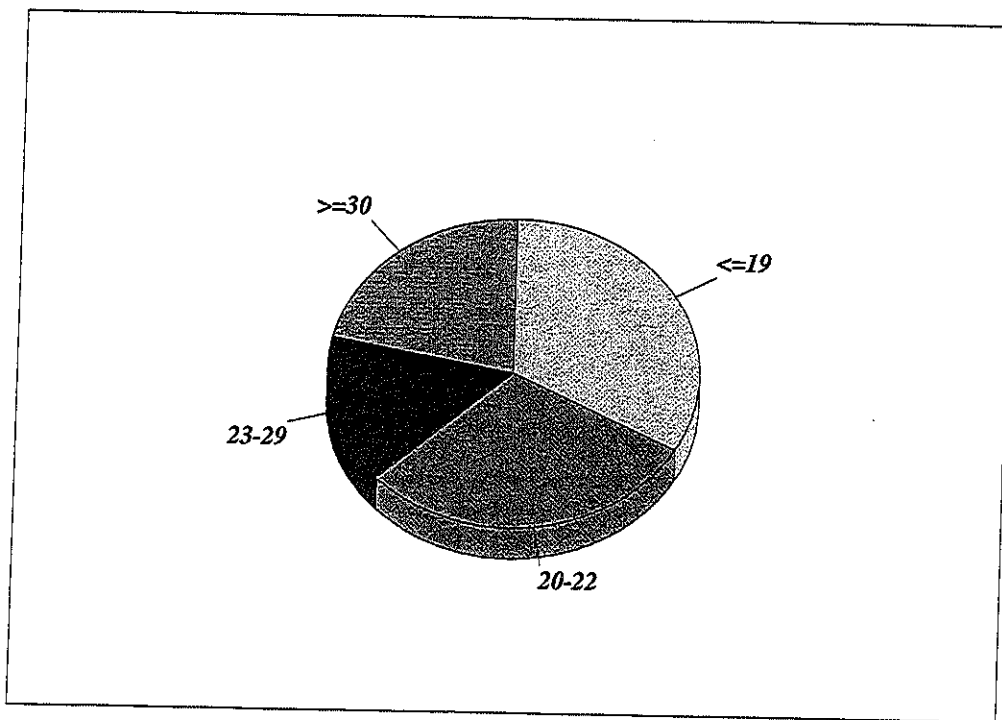


Figure 1. Section I - Background Information, Item B: Age

Age	Your Institution %	National Norms %
18 & Under	9.1	11.5
19	23.8	16.2
20	17.7	13.6
21	8.3	8.8
22	4.0	5.9
23 to 25	7.7	11.5
26 to 29	7.9	9.4
30 to 39	12.3	12.8
40 to 61	9.1	9.9
62 or Over	.0	.5
<=19	32.9	27.7
20-22	30.0	28.3
23-29	15.7	20.9
>=30	21.4	23.2

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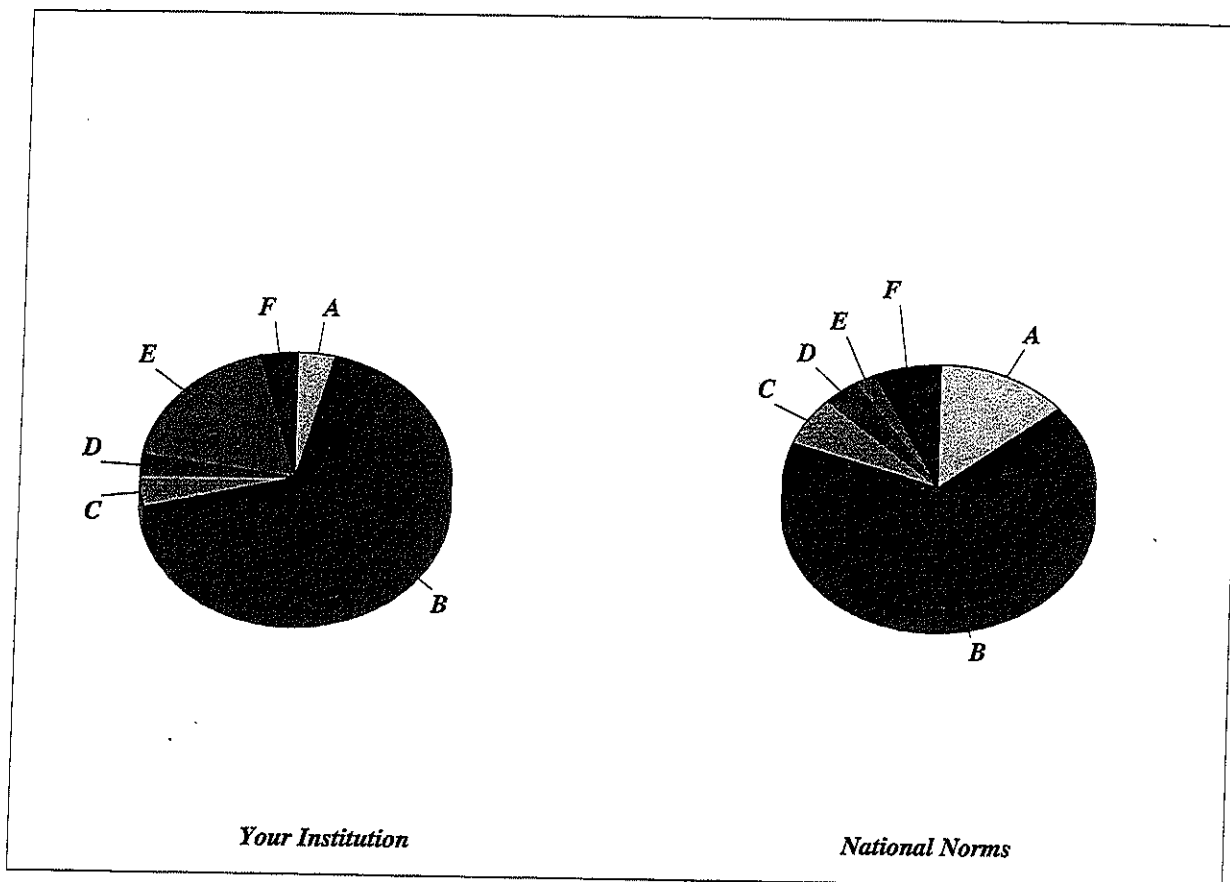


Figure 2. Section I - Background Information, Item C: Racial/Ethnic Group

Race/Ethnicity	Your Institution %	National Norms %
African American or Black	3.8	13.6
Native American (Indian, Alaskan, Hawaiian)	18.3	2.2
Caucasian or White	67.1	67.1
Mexican American, Mexican Origin	3.2	3.2
Asian American, Oriental, Pacific Islander	2.8	3.6
Puerto Rican, Cuban, Other Latino or Hispanic	.8	3.3
Other	2.2	3.1
Prefer not to respond	1.6	3.8
A. Black	3.8	13.6
B. White	67.1	67.1
C. Hispanic	4.0	6.5
D. Asian	2.8	3.6
E. Native American	18.3	2.2
F. Other/Prefer not to respond	3.8	6.9

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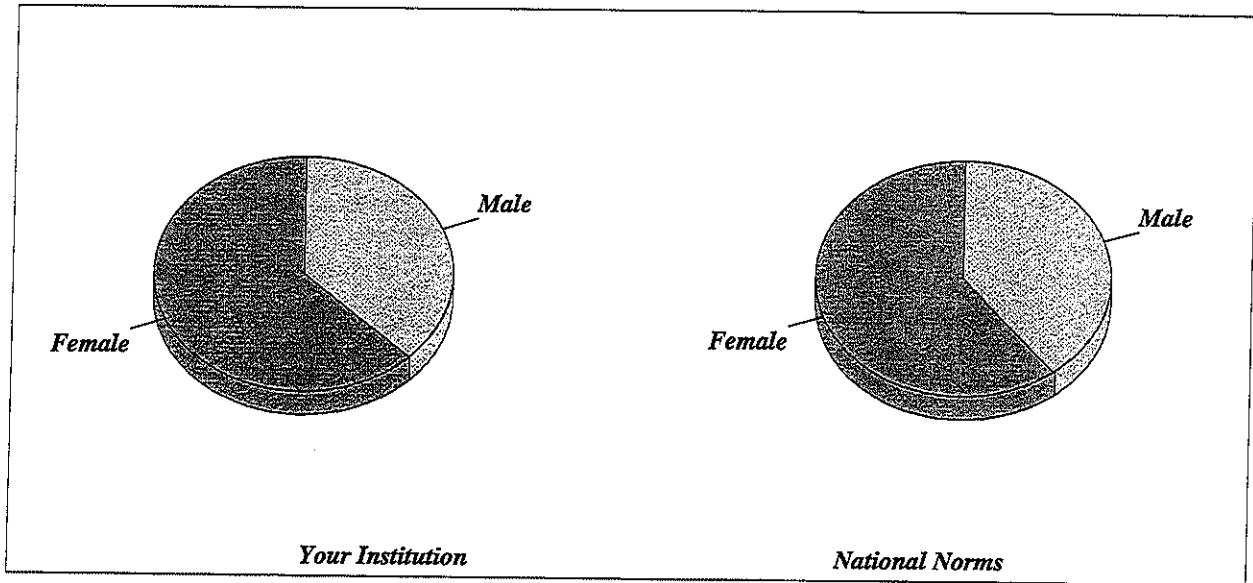


Figure 3. Section I - Background Information, Item F: Sex

Sex	Your Institution %	National Norms %
Male	37.4	39.3
Female	62.6	60.7

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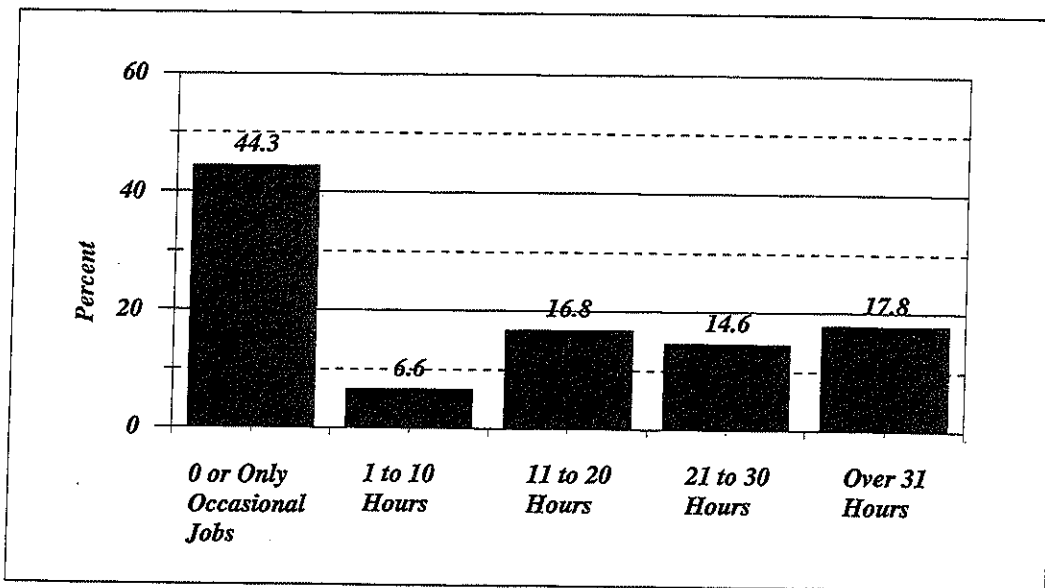


Figure 4. Section I - Background Information, Item I: Hours Worked Per Week

Hours Worked	Your Institution %	National Norms %
0 or Only Occasional Jobs	44.3	31.8
1 to 10 Hours	6.6	7.2
11 to 20 Hours	16.8	16.1
21 to 30 Hours	14.6	18.0
31 to 40 Hours	14.2	18.4
Over 40	3.6	8.5
0 or Only Occasional Jobs	44.3	31.8
1 to 10 Hours	6.6	7.2
11 to 20 Hours	16.8	16.1
21 to 30 Hours	14.6	18.0
Over 31 Hours	17.8	26.9

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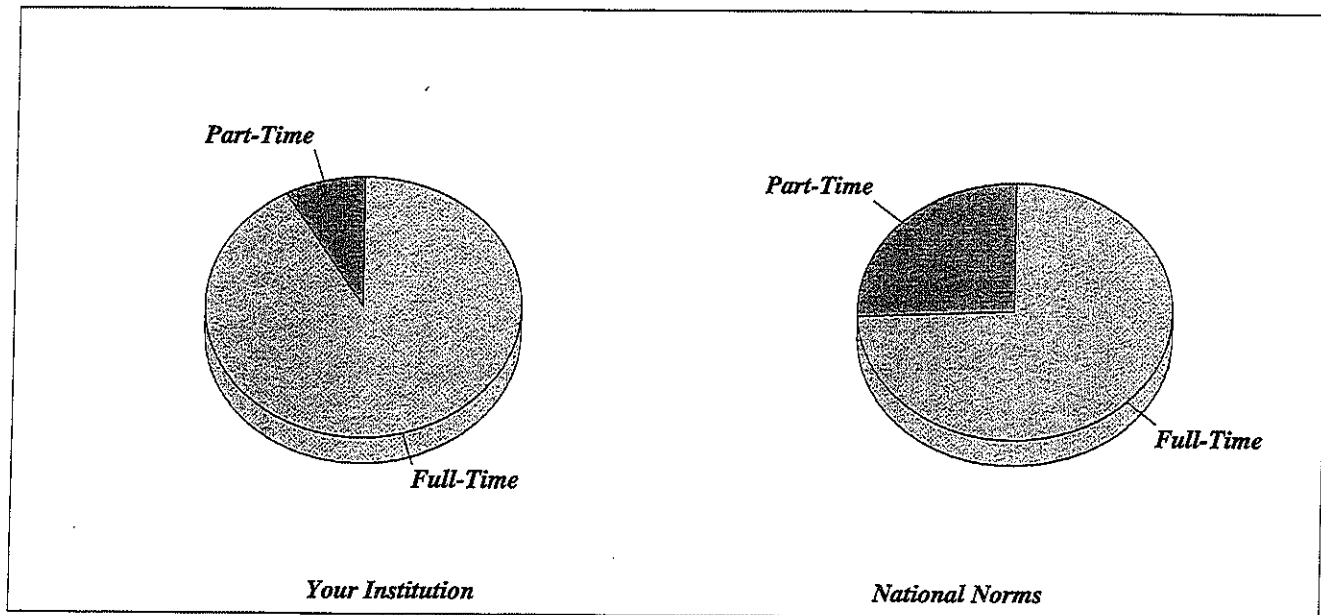


Figure 5. Section I - Background Information, Item J: Enrollment Status

<i>Enrollment Status</i>	<i>Your Institution %</i>	<i>National Norms %</i>
<i>Full-Time</i>	91.7	74.4
<i>Part-Time</i>	8.3	25.6

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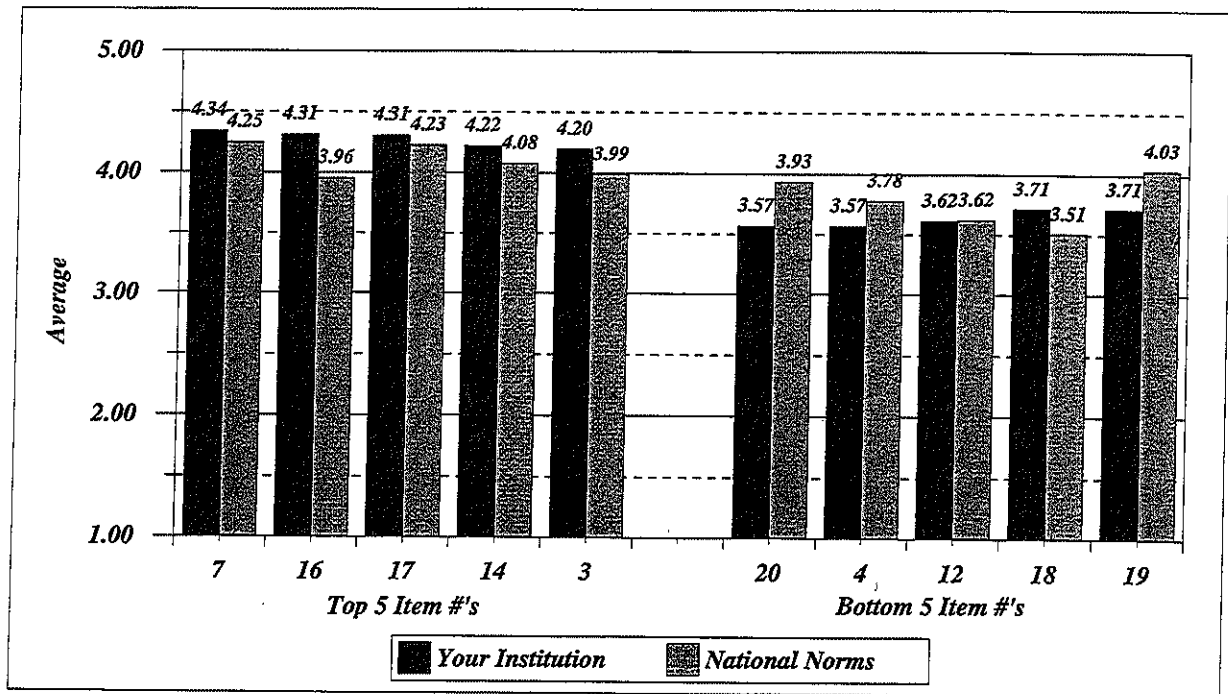


Figure 6. Section III - College Services: Satisfaction with College Services for Those Who Have Used This Service

Item #	Your Institution		National Norms	
	% Used	Avg	% Used	Avg
Top 5 for Your Institution				
7	78.7	4.34	62.3	4.25
16	8.1	4.31	7.3	3.96
17	61.0	4.31	59.7	4.23
14	10.8	4.22	9.9	4.08
3	15.4	4.20	18.7	3.99
Bottom 5 for Your Institution				
20	3.3	3.57	3.5	3.93
4	3.3	3.57	7.0	3.78
12	46.3	3.62	41.5	3.62
18	78.0	3.71	70.3	3.51
19	4.9	3.71	5.6	4.03

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

NOTE: Items with fewer than 10 respondents were not included in the analyses.

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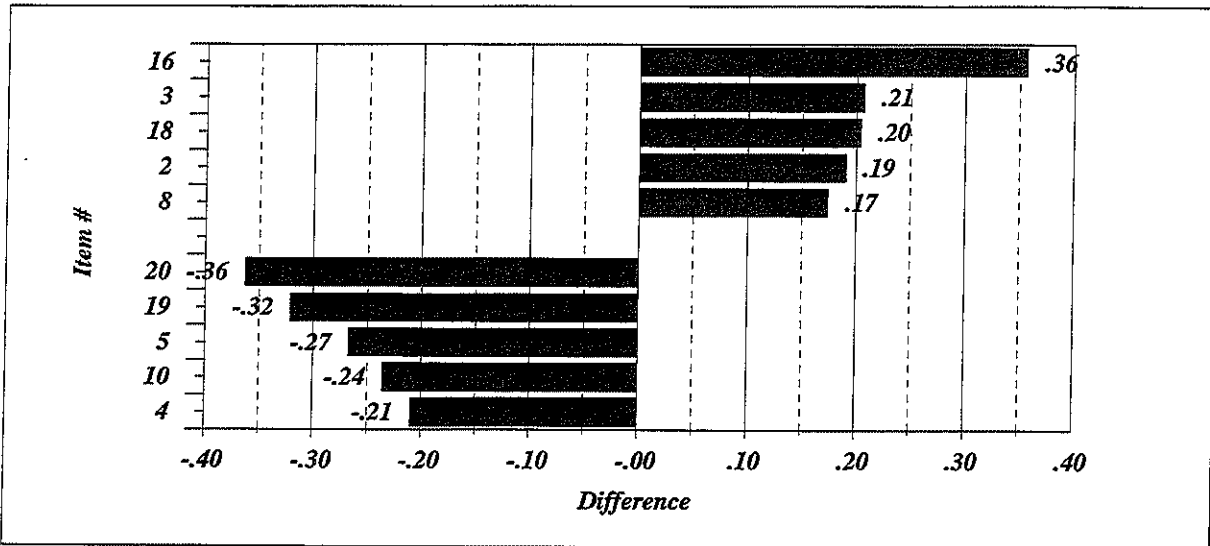


Figure 7. Section III - College Services: Largest Positive & Largest Negative Differences between Your Institution's Averages and the National Averages of Satisfaction Level with the Services of this College

Item #	Your Institution Avg	National Norms Avg	Difference
Largest Positive (or Smallest Negative) Differences			
16	4.31	3.96	.36
3	4.20	3.99	.21
18	3.71	3.51	.20
2	4.17	3.98	.19
8	3.88	3.70	.17
Largest Negative (or Smallest Positive) Differences			
20	3.57	3.93	-.36
19	3.71	4.03	-.32
5	3.78	4.05	-.27
10	3.92	4.15	-.24
4	3.57	3.78	-.21

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

NOTE: Items with fewer than 10 respondents were not included in the analyses.

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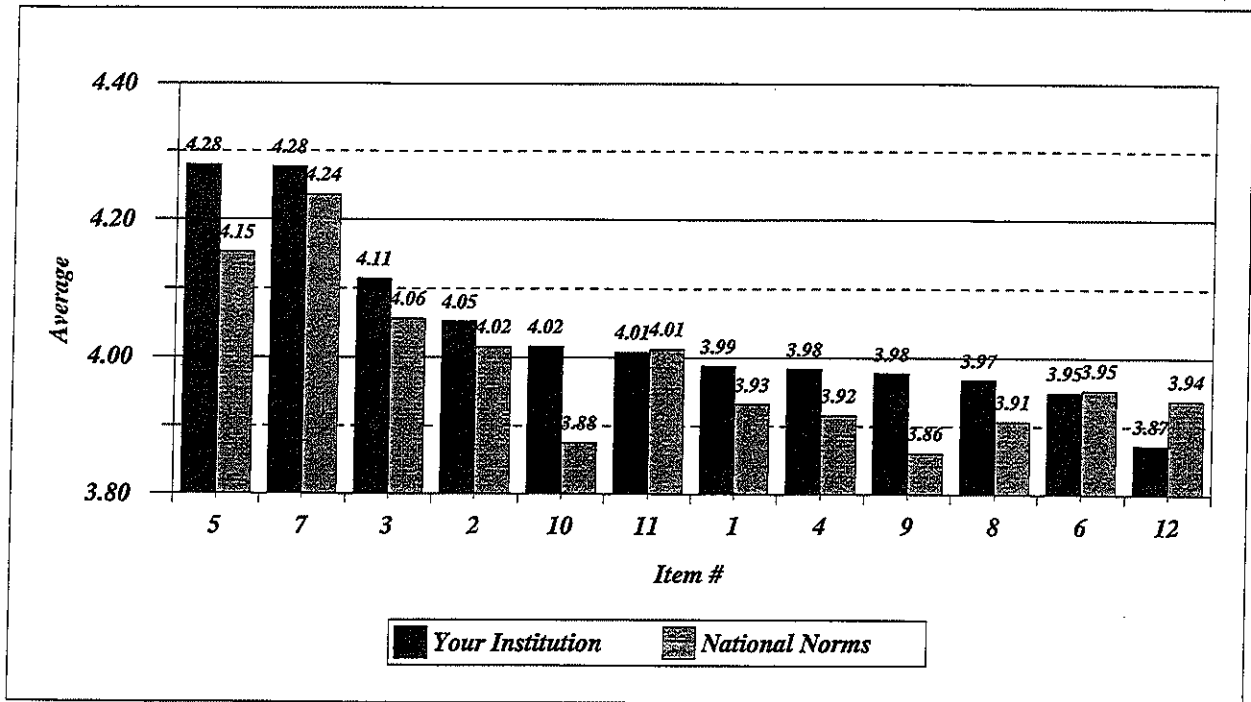


Figure 8. Section IV - College Environment: Satisfaction level with the Academic Aspects of this College

Item #		Your Institution Avg	National Norms Avg
5	Attitude of the teaching staff toward students	4.28	4.15
7	Class size relative to the type of course	4.28	4.24
3	Quality of instruction in your major area of study	4.11	4.06
2	Course content in your major area of study	4.05	4.02
10	Value of the information provided by your advisor	4.02	3.88
11	Challenge offered by your program of study	4.01	4.01
1	Testing/grading system	3.99	3.93
4	Out-of-class availability of your instructors	3.98	3.92
9	Availability of your advisor	3.98	3.86
8	Flexibility to design your own program of study	3.97	3.91
6	Variety of courses offered at this 2-year college	3.95	3.95
12	Preparation you are receiving for your chosen occupation	3.87	3.94

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

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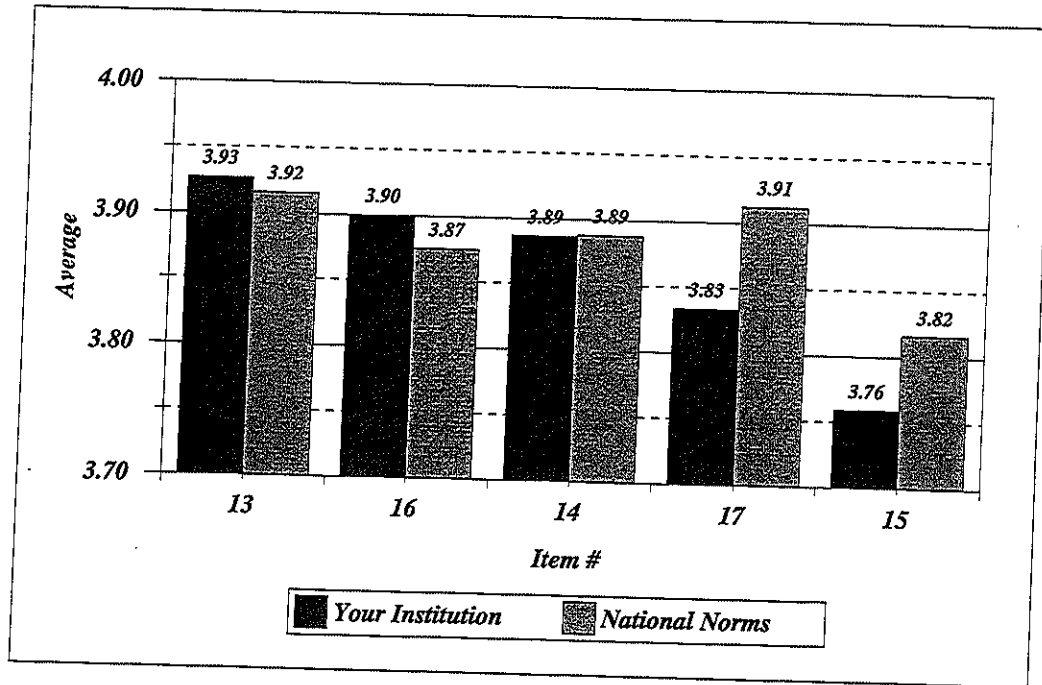


Figure 9. Section IV - College Environment: Satisfaction level with the Admissions Aspects of this College

Item #		Your Institution Avg	National Norms Avg
13	General admissions/entry procedures	3.93	3.92
16	Assistance provided by the college staff when you entered this college	3.90	3.87
14	Accuracy of college information you received before enrolling	3.89	3.89
17	College catalog/admissions publications	3.83	3.91
15	Availability of financial aid information prior to enrolling	3.76	3.82

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

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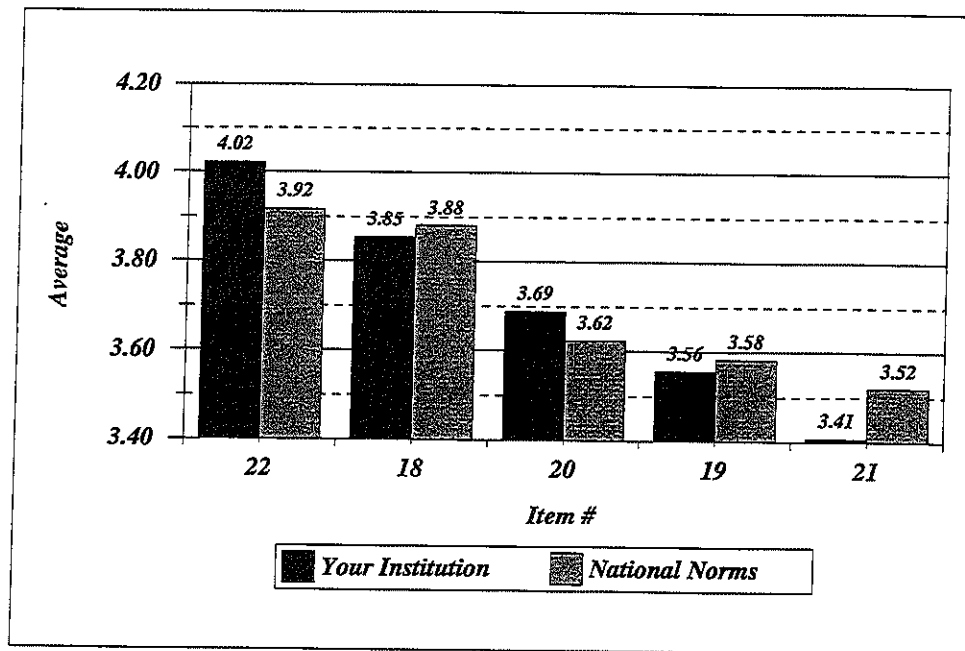


Figure 10. Section IV - College Environment: Satisfaction level with the Rules & Policies Aspects of this College

Item #		Your Institution Avg	National Norms Avg
22	Personal security/safety at this campus	4.02	3.92
18	Rules governing student conduct at this college	3.85	3.88
20	Academic probation and suspension policies	3.69	3.62
19	Student voice in college policies	3.56	3.58
21	Purposes for which student activity fees are used	3.41	3.52

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

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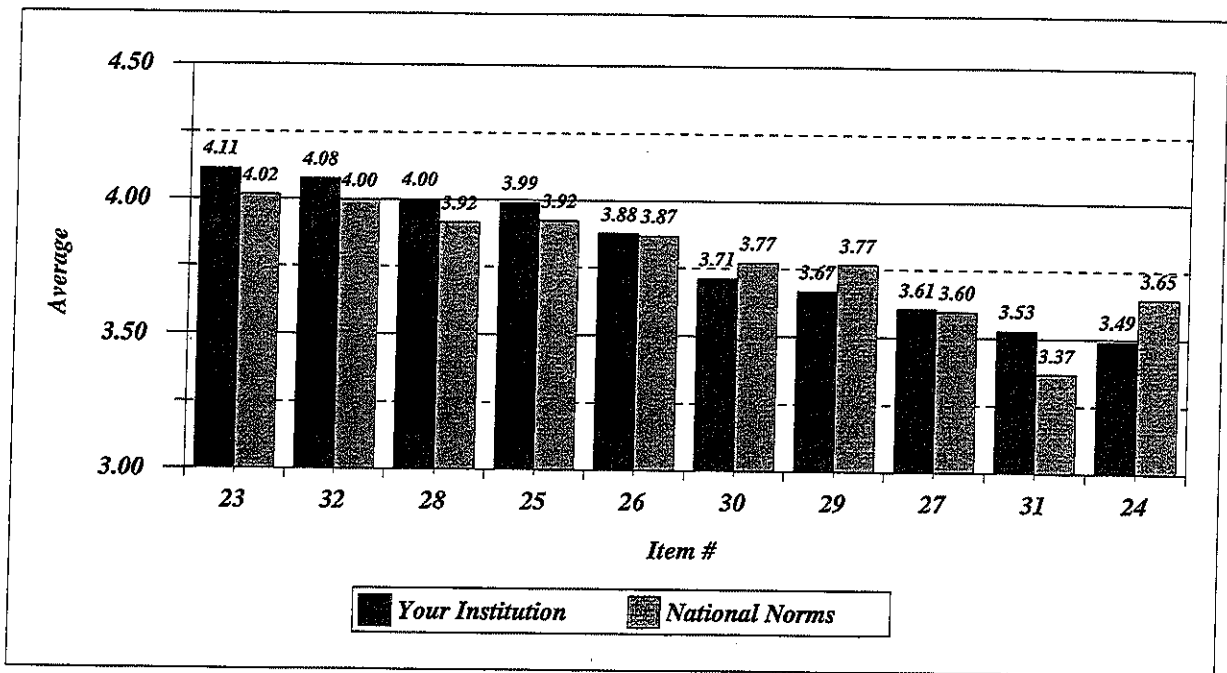


Figure 11. Section IV - College Environment: Satisfaction level with the Facilities Aspects of this College

Item #		Your Institution Avg	National Norms Avg
23	Classroom facilities	4.11	4.02
32	General condition and appearance of the buildings and grounds	4.08	4.00
28	Study areas	4.00	3.92
25	Business-training facilities/equipment	3.99	3.92
26	Laboratory facilities	3.88	3.87
30	College bookstore	3.71	3.77
29	Student community center/student union	3.67	3.77
27	Athletic facilities	3.61	3.60
31	Availability of adequate housing for students	3.53	3.37
24	Industrial arts/shop facilities	3.49	3.65

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

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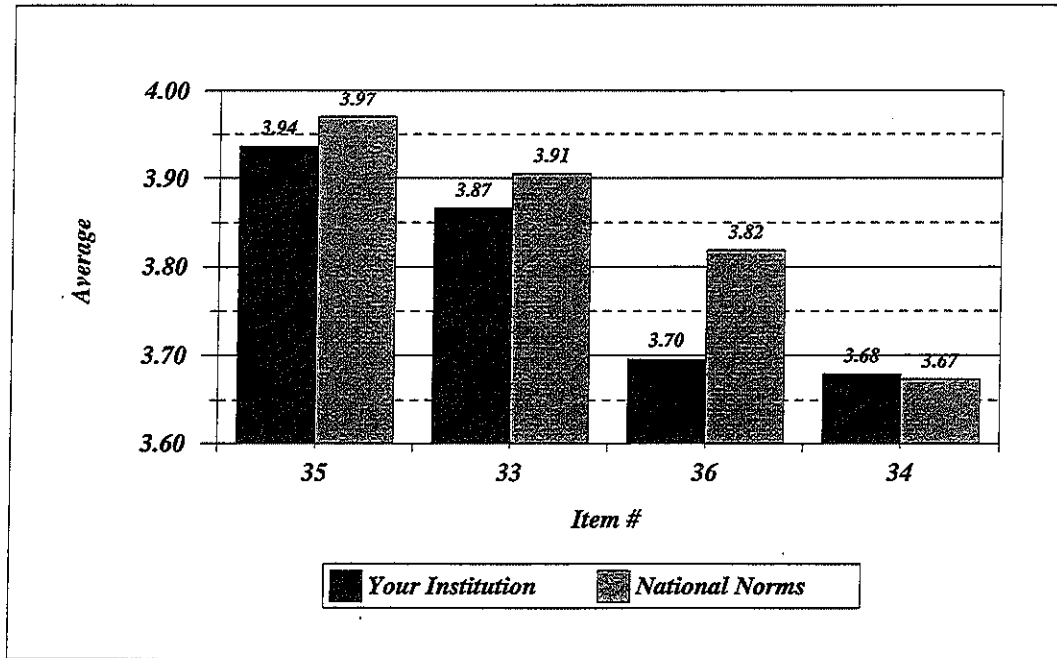


Figure 12. Section IV - College Environment: Satisfaction level with the Registration Aspects of this College

Item #		Your Institution Avg	National Norms Avg
35	Academic calendar for this college	3.94	3.97
33	General registration procedures	3.87	3.91
36	Billing and fee payment procedures	3.70	3.82
34	Availability of the courses you want at times you can take them	3.68	3.67

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

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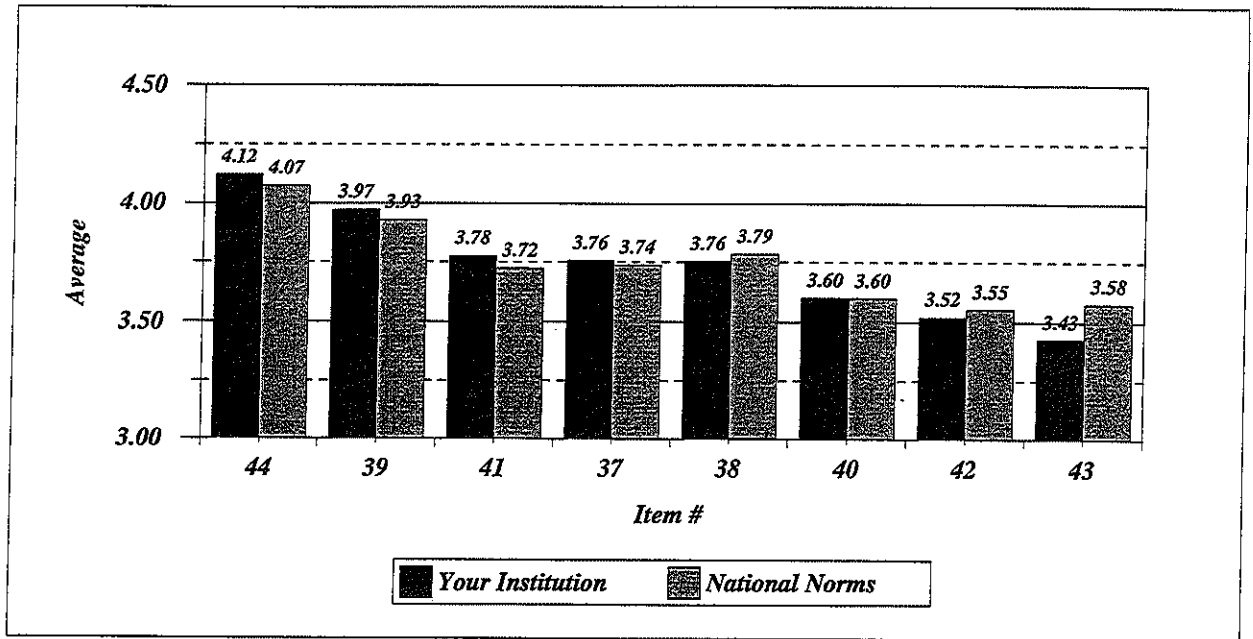


Figure 13. Section IV - College Environment: Satisfaction level with the General Aspects of this College

Item #		Your Institution Avg	National Norms Avg
44	<i>This college in general</i>	4.12	4.07
39	<i>Racial harmony at this college</i>	3.97	3.93
41	<i>Opportunities for personal involvement in college activities</i>	3.78	3.72
37	<i>Concern for you as an individual</i>	3.76	3.74
38	<i>Attitude of the college nonteaching staff toward students</i>	3.76	3.79
40	<i>Opportunities for student employment</i>	3.60	3.60
42	<i>Student government</i>	3.52	3.55
43	<i>College media (student newspaper, campus radio, etc.)</i>	3.43	3.58

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

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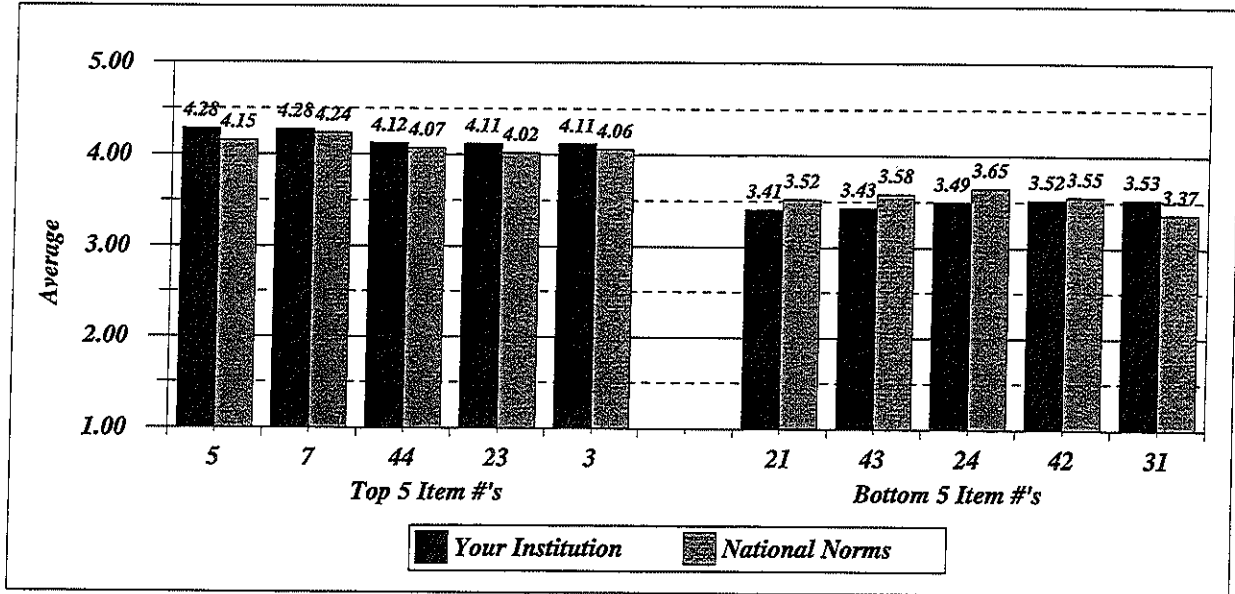


Figure 14. Section IV - College Environment: Satisfaction with All Aspects of this College

Item #		Your Institution Avg	National Norms Avg
Top 5 for Your Institution			
5	Attitude of the teaching staff toward students	4.28	4.15
7	Class size relative to the type of course	4.28	4.24
44	This college in general	4.12	4.07
23	Classroom facilities	4.11	4.02
3	Quality of instruction in your major area of study	4.11	4.06
Bottom 5 for Your Institution			
21	Purposes for which student activity fees are used	3.41	3.52
43	College media (student newspaper, campus radio, etc.)	3.43	3.58
24	Industrial arts/shop facilities	3.49	3.65
42	Student government	3.52	3.55
31	Availability of adequate housing for students	3.53	3.37

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

NOTE: Items with fewer than 10 respondents were not included in the analyses.

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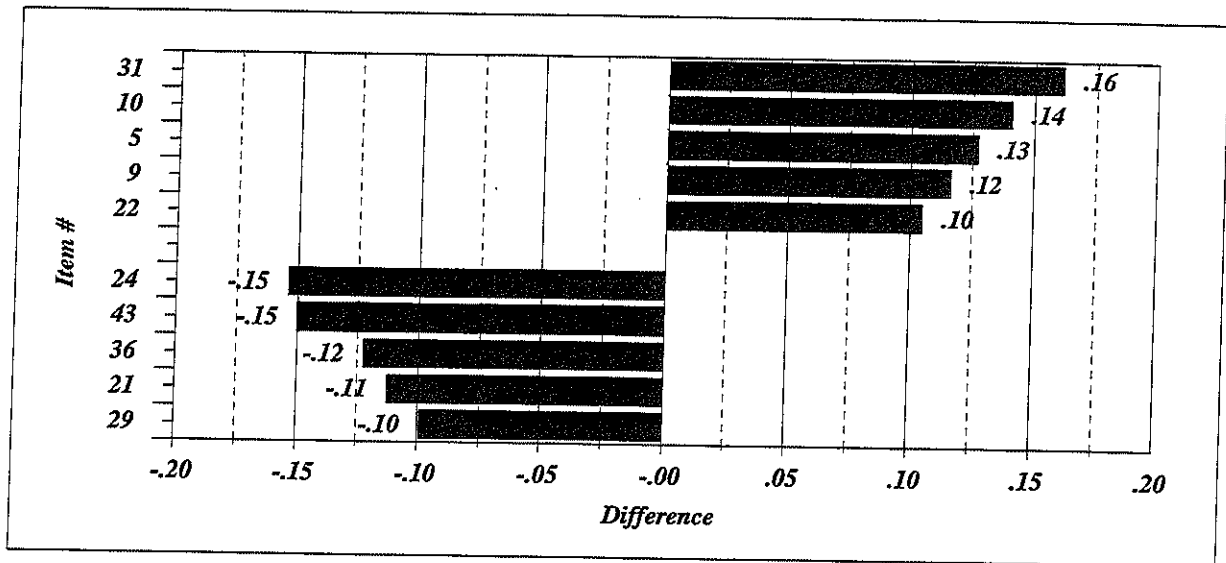


Figure 15. Section IV - College Environment: Largest Positive & Largest Negative Differences between Your Institution's Averages and the National Averages of the Satisfaction Level with All Aspects of this College

Item #	Your Institution Avg	National Norms Avg	Difference
<i>Largest Positive (or Smallest Negative) Differences</i>			
31 Availability of adequate housing for students	3.53	3.37	.16
10 Value of the information provided by your advisor	4.02	3.88	.14
5 Attitude of the teaching staff toward students	4.28	4.15	.13
9 Availability of your advisor	3.98	3.86	.12
22 Personal security/safety at this campus	4.02	3.92	.10
<i>Largest Negative (or Smallest Positive) Differences</i>			
24 Industrial arts/shop facilities	3.49	3.65	-.15
43 College media (student newspaper, campus radio, etc.)	3.43	3.58	-.15
36 Billing and fee payment procedures	3.70	3.82	-.12
21 Purposes for which student activity fees are used	3.41	3.52	-.11
29 Student community center/student union	3.67	3.77	-.10

(Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied)

NOTE: Items with fewer than 10 respondents were not included in the analyses.