

October 17, 2011

Poteau Rotoract

Dear Rotarian:

Carl Albert State College is currently preparing for an accreditation visit by the North Central Association's Higher Learning Commission (HLC) in February 2013. The criteria for accreditation requires quantifiable results so in order to prepare for this visit, teams of CASC employees have been researching and documenting the college's role and capacity in mission, planning, assessment, partnerships, community, and other learning outcomes.

Several CASC teams have formed questions that require feedback from our external stakeholders. Below you will find a link to an electronic survey that contains these questions. This survey will only take a few minutes of your time; and your answers will remain confidential, but will be extremely helpful as the teams develop their written chapters in CASC's Self-Study Report.

Please complete the survey online by following this link:

<https://www.research.net/s/3XB3S6S>

We have also provided printed surveys.

The deadline for submission is October 31, 2011 at 4:30 p.m. Please complete the survey now. Your response is extremely important to CASC! Thank you for your feedback, time, and commitment to CASC!

Sincerely,

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Leah McLaughlin  
Criterion 1 Committee Co-Chair

Kendal Repass  
Criterion 1 Committee Co-Chair

**CASC Mission Statement:** Carl Albert State College provides affordable and accessible educational experiences of exceptional quality which foster student success. Your success is our mission.

## New Survey

### Carl Albert State College External Stakeholder Survey

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**\*1. The community service and volunteer activities sponsored by CASC are an asset to our area.**

- Strongly Agree
- Agree
- Don't Know
- Disagree
- Strongly Disagree

**\*2. CASC enhances the quality of life in the community.**

- Strongly Agree
- Agree
- Don't Know
- Disagree
- Strongly Disagree

## New Survey

**\*3. CASC meets the needs and expectations of diverse constituents in the local community.**

- Strongly Agree
- Agree
- Don't Know
- Disagree
- Strongly Disagree

**\*4. CASC effectively communicates with the community about the college mission.**

- Strongly Agree
- Agree
- Don't Know
- Disagree
- Strongly Disagree

**\*5. CASC meets the needs for continuing education and certification/recertification for professionals in the community.**

- Strongly Agree
- Agree
- Don't Know
- Disagree
- Strongly Disagree

**\*6. CASC provides opportunities for collaborative partnerships with the community.**

- Strongly Agree
- Agree
- Don't Know
- Disagree
- Strongly Disagree

## New Survey

**\*7. CASC appropriately seeks feedback from the community about initiatives and activities.**

- Strongly Agree
- Agree
- Don't Know
- Disagree
- Strongly Disagree

**\*8. CASC is a valuable asset to the community.**

- Strongly Agree
- Agree
- Don't Know
- Disagree
- Strongly Disagree

**\*9. CASC is innovative and adaptable.**

- Strongly Agree
- Agree
- Don't Know
- Disagree
- Strongly Disagree

**\*10. CASC develops services and programs in accordance with the community needs.**

- Strongly Agree
- Agree
- Don't Know
- Disagree
- Strongly Disagree

## New Survey

**\*11. CASC facilities serve as a venue for community events.**

- Strongly Agree
- Agree
- Don't Know
- Disagree
- Strongly Disagree

**12. Please include any other feedback below that you feel would help Carl Albert State College improve on our service to you.**