An External Stakeholder Survey was administered during the fall 2011 semester. The survey results follow:

## Response Summary for CASC External Stakeholders Survey

## 2011

to

1. The community service and volunteer activities sponsored by CASC are an asset our area.  Strongly Agree		
Strongly Agree       19       67.9%         Agree       7       25.0%         Don't Know       2       7.1%         Disagree       0       0.0%         Strongly Disagree       0       0.0%         2. CASC enhances the quality of life in the community.         Strongly Agree       23       82.1%         Agree       5       17.9%         Don't Know       0       0.0%         Strongly Disagree       0       0.0%         3. CASC meets the needs and expectation of diverse constituents in the local community.         Strongly Agree       17       60.7%         Agree       11       39.3%         Don't Know       0       0.0%         Strongly Disagree       0       0.0%         Strongly Disagree       0       0.0%         4. CASC effectively communicates with the community about the college mission.         Strongly Agree       18       64.3%         Agree       9       32.1%         Don't Know       1       3.6%	•	es sponsored by CASC are an asset
Agree       7       25.0%         Don't Know       2       7.1%         Disagree       0       0.0%         Strongly Disagree       0       0.0%         2. CASC enhances the quality of life in the community.       Strongly Agree       23       82.1%         Agree       5       17.9%         Don't Know       0       0.0%         Strongly Disagree       0       0.0%         3. CASC meets the needs and expectation of diverse constituents in the local community.         Strongly Agree       17       60.7%         Agree       11       39.3%         Don't Know       0       0.0%         Strongly Disagree       0       0.0%         Strongly Disagree       0       0.0%         4. CASC effectively communicates with the community about the college mission.         Strongly Agree       18       64.3%         Agree       9       32.1%         Don't Know       1       3.6%		
Don't Know       2       7.1%         Disagree       0       0.0%         Strongly Disagree       0       0.0%         2. CASC enhances the quality of life in the community.       23       82.1%         Agree       17.9%       23       82.1%         Agree       0       0.0%       0.0%         Don't Know       0       0.0%       0.0%         Strongly Disagree       0       0.0%         3. CASC meets the needs and expectation of diverse constituents in the local community.       0.0%         Strongly Agree       17       60.7%         Agree       11       39.3%         Don't Know       0       0.0%         Strongly Disagree       0       0.0%         Strongly Disagree       0       0.0%         4. CASC effectively communicates with the community about the college mission.         Strongly Agree       18       64.3%         Agree       9       32.1%         Don't Know       1       3.6%		
Disagree       .0       .0.0%         Strongly Disagree       .0       .0.0%         2. CASC enhances the quality of life in the community.       .82.1%         Strongly Agree       .23       .82.1%         Agree       .5       .17.9%         Don't Know       .0       .0.0%         Strongly Disagree       .0       .0.0%         3. CASC meets the needs and expectation of diverse constituents in the local community.         Strongly Agree       .17       .60.7%         Agree       .11       .39.3%         Don't Know       .0       .0.0%         Strongly Disagree       .0       .0.0%         4. CASC effectively communicates with the community about the college mission.          Strongly Agree       .18       .64.3%         Agree       .9       .32.1%         Don't Know       .1       .3.6%	•	
Strongly Disagree       0       0.0%         2. CASC enhances the quality of life in the community.       82.1%         Agree       23       82.1%         Agree       5       17.9%         Don't Know       0       0.0%         Disagree       0       0.0%         Strongly Disagree       0       0.0%         3. CASC meets the needs and expectation of diverse constituents in the local community.       17       60.7%         Agree       11       39.3%         Don't Know       0       0.0%         Disagree       0       0.0%         Strongly Disagree       0       0.0%         4. CASC effectively communicates with the community about the college mission.       Strongly Agree       18       64.3%         Agree       9       32.1%         Don't Know       1       3.6%		
2. CASC enhances the quality of life in the community.         Strongly Agree       23       82.1%         Agree       5       17.9%         Don't Know       0       0.0%         Disagree       0       0.0%         Strongly Disagree       0       0.0%         3. CASC meets the needs and expectation of diverse constituents in the local community.       17       60.7%         Agree       11       39.3%         Don't Know       0       0.0%         Disagree       0       0.0%         Strongly Disagree       0       0.0%         4. CASC effectively communicates with the community about the college mission.         Strongly Agree       18       64.3%         Agree       9       32.1%         Don't Know       1       3.6%		
Strongly Agree       23       82.1%         Agree       5       17.9%         Don't Know       0       0.0%         Disagree       0       0.0%         Strongly Disagree       0       0.0%         3. CASC meets the needs and expectation of diverse constituents in the local community.         Strongly Agree       17       60.7%         Agree       11       39.3%         Don't Know       0       0.0%         Strongly Disagree       0       0.0%         Strongly Disagree       0       0.0%         4. CASC effectively communicates with the community about the college mission.       Strongly Agree       18       64.3%         Agree       9       32.1%         Don't Know       1       3.6%	Strongly Disagree 0.09	6
Agree	2. CASC enhances the quality of life in the com	munity.
Don't Know       0       0.0%         Disagree       0       0.0%         Strongly Disagree       0       0.0%         3. CASC meets the needs and expectation of diverse constituents in the local community.         Strongly Agree       17       60.7%         Agree       11       39.3%         Don't Know       0       0.0%         Strongly Disagree       0       0.0%         Strongly Disagree       0       0.0%         4. CASC effectively communicates with the community about the college mission.         Strongly Agree       18       64.3%         Agree       9       32.1%         Don't Know       1       3.6%	Strongly Agree	%
Disagree	Agree5	9%
Strongly Disagree	Don't Know 0 0.0	%
3. CASC meets the needs and expectation of diverse constituents in the local community.  Strongly Agree 17 60.7%  Agree 11 39.3%  Don't Know 0 0.0%  Disagree 0 0.0%  Strongly Disagree 0 0.0%  4. CASC effectively communicates with the community about the college mission.  Strongly Agree 18 64.3%  Agree 9 32.1%  Don't Know 1 3.6%	Disagree 0 0.09	6
community.         Strongly Agree       17       60.7%         Agree       11       39.3%         Don't Know       0       0.0%         Disagree       0       0.0%         Strongly Disagree       0       0.0%         4. CASC effectively communicates with the community about the college mission.         Strongly Agree       18       64.3%         Agree       9       32.1%         Don't Know       1       3.6%	Strongly Disagree 0.09	6
Agree	-	verse constituents in the local
Don't Know	Strongly Agree 17 60.7	'%
Disagree	Agree	%
Strongly Disagree	Don't Know 0 0.0	%
Strongly Disagree	Disagree 0 0.09	6
Strongly Agree       18       64.3%         Agree       9       32.1%         Don't Know       1       3.6%		
Strongly Agree       18       64.3%         Agree       9       32.1%         Don't Know       1       3.6%	4. CASC effectively communicates with the con	nmunity about the college mission.
Agree	•	•
Don't Know	Agree	%
	2	
<u> </u>	Disagree 0.09	6

5. CASC meets the needs for continuing education and certification/recertification for professionals in the community.

Strongly Agre	e	17	60.7%
Agree		11	39.3%

Strongly Disagree ...... 0...... 0.0%

Don't Know	0	0.0%
Disagree	0	0.0%
Strongly Disagree	0	0.0%
6. CASC provide oppo	rtunities for co	ollaborative partnerships with the community.
Strongly Agree	17	60.7%
Agree	10	35.7%
Don't Know	1	3.6%
Disagree	0	0.0%
Strongly Disagree	0	0.0%
7. CASC appropriately activities.	seeks feedbac	k from the community about initiatives and
Strongly Agree	17	60.7%
Agree	9	32.1%
Don't Know		
Disagree	0	0.0%
Strongly Disagree		
8. CASC is a valuable a Strongly Agree	24 4 0 0	85.7% 14.3% 0.0%
9. CASC is innovative	and adaptable.	
Strongly Agree	-	
Agree		
Don't Know		
Disagree		
Strongly Disagree		
2 B-J —		
10. CASC develops serv	vices and progr	rams in accordance with the community needs.
Strongly Agree	1 0	•
Agree		
Don't Know		
Disagree		
Strongly Disagree		
24011g1j D134g100		

11. CASC facilities serve as a venue for community events.

Strongly Agree	20	71.4%
Agree	8	28.6%
Don't Know	0	0.0%
Disagree	0	0.0%
Strongly Disagree	0	0.0%

12. Please include any other feedback that you feel would help CASC improve on our service to you.

"We appreciate the strong encouragement and help that CASC gives our students as they begin the college selection process. We appreciate how helpful, knowledgeable, and cooperative all the staff who deals with us directly have been in serving and support our students. Thank you!"

"Since CASC has been in our community, I truly believe that the educational strides of our community members have increased tremendously. It is definitely an asset."

"I am extremely pleased with the assistance I have been given by CASC. They are a great group of people to work with!"

"CASC is a great asset to this area. It has continuously improved during my 35 years in this city" (1.D.7).