

(1.A.21) Table 1.3 Student Satisfaction *

Satisfaction Level with the Registration Aspects of CASC			
Item #		CASC Avg.	Natl. Avg.
35	Academic calendar for this college	3.94	3.97
33	General registration procedures	3.87	3.91
36	Billing and fee payment procedures	3.70	3.82
34	Availability of the courses you want at times you can take them	3.68	3.67

* Source – ACT Student Opinion Survey for 2-Year Schools, administered at CASC Spring 2011 (Satisfaction Scale: 5=very satisfied, 4=satisfied, 3=neutral, 2=dissatisfied, 1=very dissatisfied).